NASA SEWP VI Ordering Guide

Category C — ITC/AV Mission-Based Services | Contract 80TECH26D1448

Version 1.0 | October 30, 2026 | Updated within 10 business days of each contract modification

CONTRACT INFORMATION

Joint Technology Solution, Inc. (JTS) holds a NASA SEWP VI Category C contract for ITC/AV Mission-Based Services. **The SEWP fee is 0.34% and is included in every quoted price.**

Contract holder	Joint Technology Solution, Inc. (JTS)
SEWP VI contract number	80TECH26D1448
Category	C — ITC/AV Mission-Based Services
Group	C1 — Small Business Set-Aside
Contract type	Government-Wide Acquisition Contract (GWAC), IDIQ
Ordering period	November 1, 2026 – October 31, 2036 (10 years); orders may be completed up to 60 months after
SEWP fee	0.34% (included in all quoted prices)
Contract ceiling	$20 billion
NAICS (Category C)	541512 — Computer Systems Design Services
CAGE code	4KDT5
UEI	UBGGH9KA1YC1
Socioeconomic status	8(a), Service-Disabled Veteran-Owned Small Business (SDVOSB)

SEWP fee. The 0.34% fee applies to all orders and modifications. It is built into the total quoted price and is not listed as a separate line item. JTS remits collected fees to NASA quarterly.

Category C order thresholds. Orders are capped at $2 million (including options) in the first year of contract performance and $10 million in the second year. These caps are subject to removal beginning in the third year.

SEWP VI PROGRAM SUPPORT

Contact Mike Garavito, JTS SEWP Program Manager, for quotes, order questions, and post-delivery issues. Jon Valdizan, Deputy Program Manager, is the backup.

Role	Name	Email	Phone
SEWP Program Manager (quotes, orders, post-delivery)	Mike Garavito	Michael.Garavito@jtsi.net	(703) 218-0372
SEWP Deputy Program Manager (backup, troubleshooting)	Jon Valdizan	Jon.Valdizan@jtsi.net	(703) 218-0372
General inquiries	JTS	ContactUs@jtsi.net	(703) 218-0372

Main Office Address

Joint Technology Solution, Inc.
9255 Center Street, Suite 300
Manassas, VA 20110
Phone: (703) 218-0372
Website: www.jtsi.net/nasa-sewp

SEWP OVERVIEW

NASA SEWP (Solutions for Enterprise-Wide Procurement, pronounced "soup") is a GWAC that gives all Federal agencies and their approved contractors access to Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services. Created in 1993, SEWP was the first GWAC in the federal acquisition space. It has grown from a products-only vehicle into a full suite of ITC/AV solutions and services. The program is self-funded through the 0.34% fee and supports more than 50,000 orders a year.

SEWP Helpline

- Email: help@sewp.nasa.gov
- Phone: (301) 286-1478
- Orders: sewporders@sewp.nasa.gov | Fax: (301) 286-0317
- PMO hours: Monday–Friday, 7:30 AM – 6:00 PM (ET)
- Website: www.sewp.nasa.gov

ABOUT JTS

JTS is an 8(a), Service-Disabled Veteran-Owned Small Business with more than two decades of Federal contracting experience. Under SEWP VI Category C, JTS delivers mission- and program-level ITC/AV services, including enterprise application services, systems integration, help desk and IT service management, data analytics, training and workforce development, AI and emerging technologies, and program management. JTS pairs technical expertise with responsive service and established quality management practices to keep Federal operations running while technology needs evolve.

WHAT'S IN SCOPE FOR SEWP VI

SEWP VI provides a broad suite of ITC/AV solutions and services. JTS holds a **Category C — Mission-Based ITC/AV Service Solutions** contract.

Category C provides customized solutions at the mission or program level. Services may be performed at Government or contractor sites worldwide, as each order specifies. Product-only requirements are not in scope for Category C. Its technical areas are:

1. Innovation Services	7. IT Operations and Maintenance / Help Desk / Call Center Support
2. Information and Data Analytics Services (IDAS)	8. Network Services

3. Application Services / Software Development	9. Database Services
4. Cybersecurity Services	10. In-Scope Training
5. Cloud Services	11. Program Management / Ancillary Services and Supplies
6. Digital Multimedia and Technical Communications Services	

To check whether a requirement is in scope, send an overview or bill of materials (BOM) to help@sewp.nasa.gov. The SEWP Program Office will review it and give feedback.

FAIR OPPORTUNITY

FAR 16.505(b)(1) requires that each contract holder be given a fair opportunity to be considered for each order over $10,000 issued under a multiple-award contract. The FAR leaves the method of providing fair opportunity to the ordering Contracting Officer (CO), who must document the rationale for the placement and price of each order. The recommended method is the SEWP online Quote Request Tool (QRT), which automatically includes the contract holders in a selected Group or a suggested source and supports the required decision documentation.

HOW TO OBTAIN A QUOTE AND PLACE AN ORDER

Agencies can request a quote through the SEWP QRT (recommended) or by contacting the JTS SEWP Program Manager directly. Quotes are free. Each quote states its validity period, includes the 0.34% SEWP fee in the price, and includes only services available on the JTS SEWP VI contract.

1. **Define the requirement.** The end user identifies the technical and mission need and prepares a Purchase Request (PR).
2. **Request quotes.** Submit the requirement through the SEWP QRT at www.sewp.nasa.gov, selecting Category C, or email the JTS SEWP Program Manager.
3. **Evaluate quotes.** The ordering CO evaluates responses under the FAR and agency requirements and documents the selection.
4. **Issue the order.** The agency's procurement office issues the Delivery or Task Order using any valid Federal order form. The SEWP PMO does not issue orders.
5. **Send the order to SEWP.** The agency sends the signed order to sewporders@sewp.nasa.gov or fax (301) 286-0317. The PMO reviews it, assigns a SEWP tracking number, and forwards it to JTS.
6. **JTS confirms and performs.** JTS confirms receipt and begins performance under the order.

Modifications to an order must also be routed through the SEWP PMO. Agencies with internal policies for IT orders should follow them; SEWP does not require agencies to use intermediary procurement offices.

What a SEWP Order Should Include

- The JTS quote and quote number
- The SEWP contract number: 80TECH26D1448
- JTS's name, mailing address, and telephone number
- Issuing agency name and mailing address

- Contracting Officer name, signature, email, and telephone number
- Delivery address and point of contact
- Billing and invoicing address
- Funding and accounting data

POST-DELIVERY SUPPORT AND TROUBLESHOOTING

JTS supports every SEWP order from start of performance through closeout. The SEWP Program Manager is the single point of contact, and the Deputy Program Manager is the backup.

- **Installation and implementation.** Performed as defined in each order's statement of work, at Government or JTS sites.
- **Warranty and corrective action.** JTS warrants that its services meet the order's requirements and will reperform nonconforming services at no added cost, per FAR 52.212-4.
- **Technical and software support.** Provided as specified in the order. For ancillary products or software, manufacturer warranties pass through to the Government, and extended warranty or maintenance can be quoted.
- **Reporting.** JTS submits monthly progress reports and a final order report through the SEWP Contract Holder portal.

Troubleshooting a Problematic Order

If an order has a problem, follow these steps. JTS will coordinate a corrective-action plan and keep the customer updated until the issue is resolved. If JTS cannot meet a delivery date, it will promptly notify the ordering CO and the SEWP PMO.

1) Identify	Record the agency order number, SEWP tracking number, JTS quote number, affected task or deliverable, place of performance, and a description of the issue.
2) Report	Contact Mike Garavito, SEWP Program Manager (Michael.Garavito@jtsi.net, (703) 218-0372). Describe the mission impact and the resolution requested.
3) Escalate	If the issue is not resolved within the agreed response window, contact Jon Valdizan, SEWP Deputy Program Manager (Jon.Valdizan@jtsi.net, (703) 218-0372). For contract-level issues, contact the SEWP Program Office at help@sewp.nasa.gov or (301) 286-1478.
4) Close	JTS and the customer confirm resolution, document any reperformance, credit, or order modification, and close the issue.